

# QANW – Providing a Helping Hand for Competent Person Scheme Members

QANW is a trading name of Warranty Services Limited, a company registered in Scotland, with the registered address of 4 Forbes Drive, Heathfield Industrial Estate, Ayr, Scotland, KA8 9FG, and with the company number SC205797.

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**Members of Competent Person schemes such as Certass or Fensa are required to provide adequate financial protection, such as an insurance backed guarantee, on all glazing installations.**

## **What is an insurance backed guarantee?**

An insurance backed guarantee provides valuable protection for homeowners and increases customer's confidence that the installer is reliable and trustworthy. Although a workmanship guarantee sets out the installing contractor's obligation to rectify defects in the installation carried out, unfortunately, this does not guarantee that they will always be around to fulfil these obligations.

The purpose of an insurance backed guarantee is to honour the terms of the installing contractor's own guarantee, where unfortunately the installing contractor has ceased to trade and is therefore unable to satisfy remedial claims made against their workmanship guarantee.

## **How QANW helps members of Competent Person Schemes**

Whilst there are many insurance backed guarantee providers in the market, QANW pride themselves on being one of the most flexible and easy-to-use providers. Working closely with Certass and Fensa to provide members with easy access and competitively priced insurance backed guarantees for their glazing installations.

## **Certass One-Stop-Shop**

QANW understand installers time is precious and so have teamed up with Certass to create a one-stop-shop service. QANW collect members' installation data from Certass to save their jobs being added twice, they are then lodged with QANW for deposit protection cover and/or an insurance backed guarantee.

## **Fensa Data Match**

Working with Fensa, QANW ensure an installation is never missed for an insurance backed guarantee. The Fensa data match facility highlights any jobs registered with Fensa and not QANW which avoids accidental non-compliance. If you need an insurance backed guarantee provider or would like to change provider and move to QANW to make your job that little bit easier you can complete our quick form via the website address below or if you would prefer to speak to someone, you can always call on t. 01292 268020 where a member of the QANW team will be more than happy to answer any questions you may have. [F](#)

[www.qanw.co.uk](http://www.qanw.co.uk)