

# Mark of dedication

Insight Data has announced that it has achieved ISO 9001 standard. ISO 9001 is recognised internationally as the world's most widely adopted quality management system (QMS). It demonstrates a company's ability to deliver high quality services to customers on a consistent basis. Auditing was carried out by BM Trada,

Alex Tremlett, operations manager at Insight Data says: "Over the last 12 months we've been implementing new procedures and processes to help us improve as a company and deliver the highest possible customer service for our clients.

"This latest achievement, which is recognised as an international standard, proves that the whole team is incredibly driven and determined to deliver a great customer service for our customers."

"It shows we are dedicated to doing business in the right way and a certificate



**Andrew Scott and Alex Tremlett**

of this calibre will give our customers the reassurance that we do things to an incredibly high standard."

Insight Data was established in 2006 to provide marketing data and CRM software to the UK construction, fenestration and glazing industries. □

# The glaze generation



The new Glass and Glazing Federation's skilled pathways scheme has welcomed its first cohort of candidates in a bid to recruit and upskill the next generation of glaziers. The federation says its intention is to meet ambitious government targets ahead of deadline.

"The government's objective to achieve net zero by 2050 will require an estimated 500,000 additional skilled workers in the construction industry, including the glass, glazing and fenestration industries," says GGF

group managing director, John Agnew. "We need to act now to get the right people in place and upskill so we can continue to be an important part of the green agenda in construction.

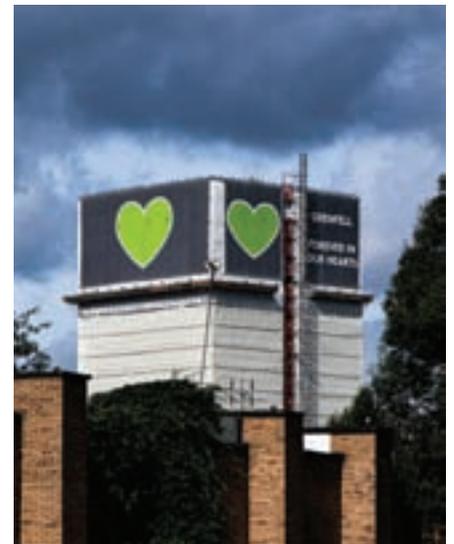
"Working in partnership with Total Support Training and GQA Qualifications, this new programme is unlike any other apprenticeship scheme in our industry. We are funding training up to £4,000 per GGF member company as part of the pilot scheme to attract more businesses to take part." □

# Footling the bill

In yet another damaging move for housebuilders already worried a recession could dampen the market, the government has announced that cladding remediation works will be funded by an extension to the Building Safety Levy.

The Building Safety Levy is a tax that every new build developer will be forced to pay whether or not they were responsible for installing fire hazardous cladding.

"As well as not sorting this issue for five years, not being forthcoming with the list of guilty parties, unsafe buildings and required works, the government now appears to have decided that



innocent builders of all sizes, who have never worked on any dangerously cladded building, should pay for the failures of those who have," says Richard Beresford chief executive, National Federation of Builder.

"Innocent leaseholders shouldn't pay and neither should innocent builders. The entire housebuilding industry now appears to be paying for unsafe works that, for the vast majority of them, they never did.

"The Building Safety Levy will be extended and chargeable on all new residential buildings in England. This is a sudden shift of direction from previous consultations that the NFB responded to and workshops we took part in, which identified that only higher-risk developments within scope of the Gateway-2 regulatory process will be targeted." □