

The Installer

Features – Coming Soon in The Installer

Here you will find a list of The Installer Magazine's core features.

We commission articles and accept submissions. We are always happy to discuss submissions with potential contributors. We will require a brief synopsis of the feature idea by email to the editor along with full contact details.

We would be obliged if contributors also provide suitable photography and/or illustrations.

TheInstaller.pro sources news from the industry and from outside the industry.

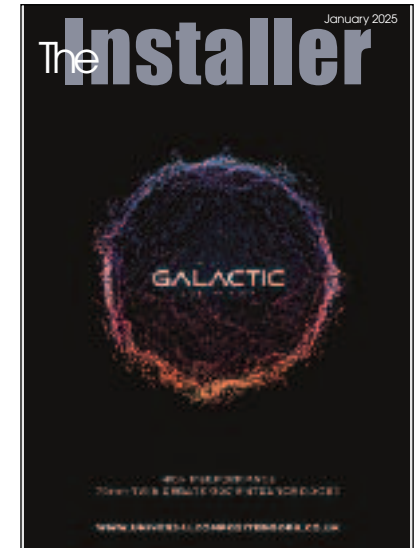
We believe those writing for us deserve maximum exposure and thus features first published in the Magazine, are subsequently re-purposed to appear on TheInstaller.pro

The Installer is the only industry publication that runs externally sourced features specifically on business best practice principles covering everything from insurance through to health & safety and training.

Please direct correspondence and feature synopses to brian.shillibeer@profinder.eu

Please direct press releases to installer@profinder.eu

April
FIT Show preview
Garden Doors/Rooms
Decorative Finishes
May
Aluminium Systems
Commercial Installations
June
FIT Show Review
Heritage Windows & Doors
IT & Marketing



WINDOWS & DOORS - REIMAGINED

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The Installer website interface with various article thumbnails and navigation elements.

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The Don Waterworth Technical & Legal Column

Make Sure Your Contract Protects You

Can I sue your contractor? Will be Don Waterworth, The Installer's Technical & Legal expert's first question should a dispute arise. Are your terms and conditions up to scratch will be the second. In Part 3 of this series, Don says that if your contract is not up to scratch or your work is poor, you are likely to be prosecuted under the Consumer Rights Act 2015.

10 years ago, the Consumer Rights Act 2015 came into being, writes Don Waterworth. Unfortunately, due to a lack of manpower of many trading standards offices, the Consumer Rights Act has not been widely enforced by those offices. However, this does not mean it is not law - and if a consumer pursues a case, the local trading standards office is likely to call in someone like me...

...You want to avoid that at all costs!

Know the law

I can only advise good, honest installers to familiarise themselves with the basic requirements of the Consumer Rights Act and know their rights. You should know your rights as well. **Don.**

Some customers are reading up on the Consumer Rights Act and know their rights as well. **Don.**

to install with some detail, set out the price the customer is to pay absolutely clearly and provide a set of terms and conditions including a provision for ADR (Alternative Dispute Resolution).

One chance to fix a mistake

You should also be aware that you only have one opportunity to rectify a defect upon completion of an installation. You do not have the right to return to the property time and time again unless the customer allows.

Some customers are reading up on the Consumer Rights Act and know their rights. You should know your rights as well. **Don.**